

Remote Virtual Visits

Virtual Visits: Compliance via social distancing

1

Inspector (software user) uses template

Report created by using our expertly crafted template.



2

Occupant cycle deployed

- **Email triggered to occupant**
Sent with simple clear instructions based on your customisable timings.
- **SMS alert sent**
Occupant receives instant alert to check their email.



3

Occupant receives report

Occupant views report contents online with 3 possible outcomes:

- 1 Occupant approves**
PDF report emailed to all parties.
- 2 Occupant feeds back**
Occupant types comments and adds photo evidence (where applicable).

- **Comments added by inspector** - repair, replacement and cleaning flags available (with platform add-ons allowing for sharing of this data to third party platforms, eg. Fixflo).
- PDF emailed to all parties with feedback and photos auto added in the relevant areas.

- 3 Fails to respond**
PDF report auto approved noting the occupant failed to respond. Report emailed to all parties.



4

Report cycle complete

Report stored on software platform under a tenancy and attributed to a property forever.

